

Quality Policy

Introduction

Aurecon is committed to technical excellence and impeccable delivery that meets client requirements and exceeds client expectations.

Purpose

The purpose of this policy is to outline Aurecon's commitment to quality.

Scope

This policy applies to all Aurecon team members including directors, officers, employees, and contractors and all Aurecon businesses regardless of location or market.

Roles & Responsibilities

All team members are responsible for the implementation of this policy. The Chief Legal & Risk Officer shall establish and maintain a Quality Management System to enable Aurecon to deliver on our commitments.

Further Assistance

Contact a member of the Quality Team for assistance with this policy.

Principles & Commitments

Aurecon is committed to:

- Putting the needs of our clients at the centre of everything we do with a 'right-first time' attitude
- Actively listening to client feedback and understanding their requirements
- Embracing every engagement as an opportunity to learn and evolve how we deliver with our clients
- Embedding quality management objectives and targets in our strategy, business and culture
- Clearly defining and communicating quality expectations to all team members
- Providing appropriate information, training and coaching to empower our people to deliver their best work
- Proactively identifying, monitoring, analysing and treating risks associated with the quality of our services
- Continually improving our Quality Management System to optimise client satisfaction
- Complying with applicable client, regulatory and industry requirements.



William Cox
Chief Executive Officer
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